

QUALITY POLICY

The President has defined the company's Quality Policy, which makes explicit his desire to satisfy the needs and expectations of our customers through a formal declaration and commitment to compliance with supply requirements and to the continuous improvement of products and of the company Quality Management System.

It is the task of the Management to ensure that the Quality Policy is widely disseminated, so that the entire organization is constantly active in its application and in pursuing the related company objectives.

Our company aims to be appreciated for the quality of its products and to consolidate its position on the market by satisfying the needs and expectations of our customers in terms of the quality of the products supplied, through the continuous pursuit of improvement, efficiency and the sustainability of all the segments of our business.

With this in mind, the company has identified, continues to identify and manages risks related to its business and the context of its business in order to achieve the following objectives:

- To remain competitive in the sector in which we operate by continuously managing the improvement of our organization and of our individual responsibilities for the quality of our work;
- To privilege the use of reliable suppliers through consolidated relations;
- To retain historical customers by continuing to satisfy their needs and expectations;
- To make ourselves appreciated by new potential customers by responding to their requests and needs;
- To meet the objectives and expectations of all stakeholders.

The tools for achieving our set objectives include the following:

- The maintenance and improvement of a company Quality Management System compliant with the ISO 9001:2015 standard;
- The commitment and collaboration of all managers in preparing and implementing all actions and interventions for staff training, for the improvement of working methods, and for the use of systems and means in perfect efficiency, in order to achieve the objectives specific to each function;
- The monitoring and measurement of our quality and customer satisfaction through the use of appropriate indicators relating to the general and specific objectives of the various company functions, integrated into a structural performance control framework reviewed and updated periodically.

The Management has the resources to achieve this purpose. Each member of our organization is tasked with applying this Quality Policy, and, for this reason, everyone is required to commit to contributing to achieving the objectives assigned to them with professionalism and responsibility. The Quality Policy is to be widely disseminated, both inside and outside our organization, and must be applied by each individual to achieve the organisation's purpose of the satisfaction of all customers and stakeholders.

THE PRESIDENT